



**Deciding  
With  
Support**



# Summary Fact Sheet: Practitioners as facilitators of decision-making in PBS

## KEY POINTS TO REMEMBER

People with disability have the right to be involved in their PBS and may need support to facilitate meaningful engagement. This includes making decisions about what is important to them and how they want to be supported.

Providing support for decision making in PBS is the responsibility of PBS practitioners, service providers, and supporters, including support staff.

As a practitioner you play a key part in facilitating supported decision-making in PBS to:

- ✓ safeguard the right of people with disability to be involved in and contribute to their PBS.
- ✓ help them collaborate and contribute to PBS processes and strategies.
- ✓ improve their quality of life through life enrichment strategies, systems change and improving environments.
- ✓ address barriers to decision making processes and systems that prevent their engagement and involvement in PBS.
- ✓ support the development of capable and skilled decision supporters.
- ✓ deliver best practice processes reflecting positive person-centred values and the right of people with disability to support for decision-making.

## Find out how

- ✓ Facilitation should be tailored to each person and should be responsive to their needs throughout the decision process.
  - **Identify and document the person's communication methods/preferences.**
- ✓ Facilitating decision supporters' access to information and resources will help the person make informed decisions in PBS.
  - **Provide the person and their supporters with required information they need to participate and communicate in PBS decisions.**



- ✓ The person may already have an existing decision support network or may need help to choose and link with different supporters.
  - **Help identify and document potential supporters.**
- ✓ As a facilitator, you support the development of the decision supporters' knowledge and skills so they can independently support effective decision-making. PBS practitioners play a critical role in building relevant skills in PBS.
  - **Ensure supporters have the skills to provide effective decision-making support.**
- ✓ The person's involvement in decision-making throughout the PBS process should be documented to support accountability regarding the co-production of their PBS plan.
  - **Document the person's decisions in PBS**
- ✓ Service providers can jointly facilitate support for decision-making and have valuable knowledge and resources to assist the person and their decision supporters.
  - **Promote collaborative practice with the service provider and advocate for the practical supports, like time and staff, required by the person.**

