



**Deciding
With
Support**



Summary Fact Sheet: Service providers as facilitators of supported decision-making

KEY POINTS TO REMEMBER

People with disability have the right to be involved in their behaviour support and may need support to facilitate meaningful engagement. This includes making decisions about what is important to them and how they want to be supported.

Providing support for decision making in behaviour support is the responsibility of service providers, Behaviour Support Practitioners and supporters, including support staff.

As a service provider you play part in facilitating supported decision-making in behaviour support to:

- ✓ ensure people receiving services/support are aware of how to access their right to support for decision-making.
- ✓ address barriers to decision making processes and systems that prevent engagement.
- ✓ coach or mentor people and their decisions supporters (including support staff).
- ✓ create supportive environments that help them to live their idea of a good life.
- ✓ seek feedback from people having behaviour support and their decision supporters about their experience of supported decision-making.
- ✓ develop capable and skilled decision supporters.
- ✓ establish operational systems that reflect positive organisational culture and shared person-centred values.
- ✓ include supported decision-making in service delivery from the outset of people's behaviour support.
- ✓ support the development of capable and skilled decision supporters.
- ✓ deliver best practice processes reflecting positive person-centred values and the right of people with disability to support for decision-making.



Find out how

- ✓ The supported decision-making process needs to be tailored to each person.
 - **Identify and document the person's communication methods/preferences and personal and decision-making history.**
- ✓ Systems and processes should help the person access information and resources to make informed decisions in behaviour support.
 - **Provide the person with required information and the practical support they need to participate and communicate in behaviour support decisions.**
- ✓ The person may already have an existing decision support network or may need help to choose and link with different supporters.
 - **Help identify and document potential supporters.**
- ✓ As a facilitator you support the development of the decision supporters' knowledge and skills so they can independently support effective decision-making. Over time, supporters will require less active guidance when supporting decisions, and more coaching and problem-solving.
 - **Ensure supporters have the skills to provide effective decision-making support.**
- ✓ Facilitating the person's access to information and resources supports informed decision-making and helps build the person's confidence and decision-making capability.
 - **Review the person's confidence and experience in decision-making and respond to their changing needs for support.**
- ✓ Behaviour support practitioners can jointly facilitate supported decision-making and have valuable knowledge and resources to assist the person and their decision supporters.
 - **Promote collaboration with the behaviour support practitioner and advocate for the information and resources required by the person.**

